

Allwear Branding – Terms & Conditions of Sale

These Terms & Conditions apply to all quotations, orders, and invoices issued by Allwear Branding. By accepting a quote or placing an order, you agree to the following terms.

1. Orders & Acceptance

All orders are subject to acceptance by Allwear Branding.

A contract is formed once a quote is approved and/or payment is received.

All artwork proofs must be checked and approved by the customer before production. Once approved, no changes can be guaranteed, and the customer accepts responsibility for any errors.

2. Pricing & Payment

All prices are quoted in GBP (£).

Payment is required in full prior to production unless otherwise agreed in writing.

All quotations are valid for 14 days unless stated otherwise.

3. Product & Availability

All garments are subject to availability. If an item becomes unavailable, we will offer a suitable alternative.

Garment sizes, colours, and finishes may vary slightly between brands and batches. Minor variations are considered acceptable within industry tolerances.

4. Artwork, Logos & Colour Matching

Allwear Branding will match colours and logos as closely as possible based on the artwork provided.

However:

Exact colour matching cannot be guaranteed

Variations may occur when converting artwork (e.g. PNG files) into embroidery stitch formats

Thread colours are limited to available ranges

By placing an order, you accept that minor variations in colour, size, or positioning may occur and do not constitute a fault.

5. Embroidery & Print Placement

All garments are customised individually. Slight variations in placement (within industry tolerance) may occur.

Embroidery may cause slight puckering or stiffness in the fabric, which is normal and will settle after pressing or washing.

6. Garment Care

To maintain quality:

Wash at 30°C (inside out recommended)

Do not tumble dry

Do not bleach

Iron inside out (avoid direct heat on print/embroidery)

Light pressing/ironing may be required to relax embroidery after production.

Failure to follow care instructions may result in damage, for which Allwear Branding cannot be held responsible.

7. Cancellations & Returns

Due to the personalised nature of products:

Customised items cannot be cancelled or refunded once production has started

Returns are only accepted if items are faulty or not as agreed

Any issues must be reported within 7 days of delivery.

8. Liability

Allwear Branding will not be liable for:

Customer-supplied artwork errors

Colour or design variations within accepted tolerances

Incorrect garment sizes selected by the customer

Delays caused by third-party suppliers or couriers

Our liability is limited to the value of the goods supplied.

9. Delivery

Delivery dates are estimates and not guaranteed.

We are not liable for delays caused by third-party couriers or external factors.

10. Customer Responsibility

The customer confirms that:

They have the right to use any logos or artwork provided

All details (sizes, colours, design) are correct at approval stage

11. General

We reserve the right to amend these Terms & Conditions at any time.

These terms are governed by English law.